



## Returns Form

*This form must be printed and enclosed with your return.*

Your Name:	Order Number:
Order Date:	Date Item Received:
Telephone (required):	Email:
Address:	
Original payment method:	Credit Card / Debit Card / PayPal (circle one)
SKU Code for garment being returned (see invoice for SKU)*:	

\* If returning more than one garment use a separate form for each garment

Please use the box below to tell us what you would like us to do with your return (examples: Replacement for larger / smaller size or exchange for different garment SKU code of same value)

Returns must be received by Happy Cow within **30 days** of the dispatch date shown for a refund to be granted. Late returns of unwanted garments after these time scales are entirely at the customers risk and will not qualify for a free replacement, refund, the return of garment(s) back to the customer or any other action by Happy Cow; whether or not proof of delivery has been established.

Date you are posting / have posted your return back to us:

Have you sent your parcel by recorded delivery (recommended):                      Yes / No

Your delivery tracking number (if known):

**Return Authorisation Number (received by request from support@happycow.com.au):**

Customer Signature:	Date:
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All returns are subject to our terms of trading (see: [www.happycow.com.au/customer-service](http://www.happycow.com.au/customer-service)). Replacement garments are usually dispatched within 7 days. In the case of a refund request (subject to terms); please allow 14 days for processing. Your bank may take up to 6 weeks to put the money back into your account, this is beyond our control.

*Returns Department: Happy Cow Returns, 67 Princes Street Carlton Victoria Australia 3053*

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For Office Use Only

Date Return Received:

Return Transaction Completed On: